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NAEP 2010

Working Together for Wales
 Health & Social Services



Progress

- 11 partnerships operating in Wales - boards working well in cases observed
- Most now have signed section 33 agreements.
- Capital Programme ongoing - By 2011 most of the capital investment completed.
- IT systems now in place - improvement in management reports
- Seeing benefits of capital investment among some early achievers in terms of improved delivery.



Progress

- Guidance in place with performance Indicators - PIs yet to be formally adopted.
- Cross Border Protocol in place in Wales - need to share with England
- Protocol on Residential Care shortly to be subject to consultation.
- Regular meetings of CES managers across Wales - mature group of managers driving progress - Thank



Progress in Wales

- **Commissioning Framework for Routine Equipment - Value Wales - in place**
- Following extensive collaboration with clinicians, occupational therapists, stores managers and procurement colleagues across Wales, a framework agreement is in place.



Progress in Wales

Complex Equipment - Business Case near completion - July
 Project Lead - Brian Donnelly
 Exploring All Wales approach to the provision of complex equipment to support local partnerships

- Attempt to improve timeliness of provision
- Attempt to improve recycling rates - recycle redundant stock - make better use of resources through recycling and reducing costs of storage.
- Mutual confidence among Welsh CES
- Exchange facility for parents / service users???? - careful not to raise expectations.



Progress in Wales

- Complex Equipment Project
- Change in Financial climate
 - Would still like central facility with technical support & procurement support with virtual component to share information between partnerships
 - Range of options available including lead by existing partnership.



Forthcoming Work

- National Minimum Standards drafted as part of complex equipment project - to Minister to approve consultation
- Concerns about safety of service bearing in mind vulnerability of service users with complex needs
- Danger financial pressure = compromised service standards e.g. failure to service equipment
- Not all Commissioners have a good understanding of the service - impact on providers
- Case for national minimum standards - Brian Donnelly



Forthcoming Work

- Review of Wheelchair Services Stage 2
 - Training
 - Getting Education on board in local partnerships
 - Servicing & Maintenance of equipment
 - Developing more consistent approaches to assessment
 - Self Assessment
- The Back shelf
- Just in Time
 - Social Enterprises

